

# Philmont Training Center

## Family Adventure Camp 2020 FAQ

There have been several changes to BSA Family Adventure Camp for the 2020 season. We look forward to having a great summer with you and your families at the PTC! Here are a few of the most common questions regarding the changes to the programs for this summer:

**1. I attended in 2018 and/or 2019 – Why has the price increased?**

*We launched the Family Adventure Camp program in 2018 and the first two years have been vital in testing and piloting the program. We have been evaluating the activities and adventures from those years as well as taking research from our outdoor industry partners to streamline those programs and experiences.*

**2. Why are there additional costs for activities this year?**

*Activity sign ups and fees are in place to help ensure you can have the best possible experience while you are at the PTC. This will ensure we have the program supplies and the staffing to facilitate the activities you sign up for well in advance. It also allows you to choose those activities and lock in your schedule BEFORE you arrive.*

**3. The activity I want to do during the week does not appear in the registration**

*This is most commonly because the activity is full for the time slot that you selected. Please select another time during the week to participate in the FUN!!*

**4. Why did we adjust the deposit collected at registration?**

*Deposits and fees are in place to help ensure you can have the experience you would like while you are at the PTC. This will ensure we have the program supplies and the staffing to facilitate the activities you sign up for well in advance.*

**5. I have already submitted my registration; how do I make changes?**

*Please contact the Training Center. We will be happy to help you make any additions or changes to the registration you submitted. Phone: 575-376-2281 or email [Philmont.TrainingCenter@scouting.org](mailto:Philmont.TrainingCenter@scouting.org).*

**6. What new elements are being added to PTC for 2020?**

*Some of the new elements at PTC include new Luxury Family Tents with fire pits and an updated South Tent City for family gatherings, meetings, or meals. Our programs are always evolving to give families a positive experience while they are at PTC.*

**7. Can I sign up for my activities when I arrive at the Training Center?**

*Yes, but... we do not recommend it. Some of the activities that we offer have limits to the number of individuals that can participate. We highly recommend that you try to sign up for the programs listed online as these programs typically fill the fastest.*

**8. In cases of inclement weather, how will activities be handled?**

*There are lots of opportunities for FUN while you are at the Training Center – including indoor and outdoor options. We will do our best to help you to get into an alternate activity.*

**9. Can I get a refund for my adventure activity add-on?**

*Refunds will only be issued in the event of inclement weather or safety hazard. We will do all we can to make sure your family gets into an alternative activity that fits your needs/interests.*