

Tooth of Time Traders



Return and Exchange Form

21 Caballo Road
Cimarron, NM 87714
(575) 376-2281 ext. 1145
toothoftimetraders@scouting.org

1. Please enclose this form with your return.
2. Affix the return label below to your package.

Name: _____ Customer #: _____ Order #: _____ Phone #: _____
Address: _____ City: _____ State: _____ Zip: _____

Please select one of the following options:

- Reimburse me for the enclosed items. Please complete the credit card section below to be reimbursed.
 I am returning a gift.
 Exchange

Return Instructions:

Please let us know the reason for this return by entering a Reason Code in the designated sections. Reason Codes are listed below the return form.

Reason Code(s)	Item #	Description	Color	Size	Price Each	Quantity	Total Price
Total							

Reason Codes:

Quality/Satisfaction

- A. Too big overall B. Too small overall C. Didn't like fabric D. Care instructions failed E. Overall dissatisfaction

Performance/Service

- F. Changed Mind G. Just didn't like product H. Damaged I. Color not as show J. Value not as expected
K. Did not perform as expected L. Received too late M. Wrong item received N. Not as expected from photo/description

Comments: _____

Exchange Instructions:

- Exchange for another item(s) below. No charge for standard shipping.

Note: *If you need your exchange RUSHED, simply call (575) 376-2281 ext. 1145*

Item #	Description	Color	Size	Price Each	Quantity	Total Price
Total						

Method of Payment

If the total of your exchange value differs, or you would like to be refunded the cost of the item(s) enclosed provide us with the information below.

- VISA Discover MasterCard Check Money Order

Card #: CVV: _____

Exp. Date: Signature: _____

- I would like to receive an email confirmation of my return or exchange order.
 I would like to receive special offers by email.

My email address is: _____

Merchandise Return Label

From:

To:

TOTT Customer Service
Philmont Scout Ranch
21 Caballo Road
Cimarron, NM 87714