

What is the minimum order quantity?

You must order 6 of any item to make an order. Each group of 6 items must have the same design, text, and color but can be of different sizes, sleeve length, and be men's or women's.

How do I place my order?

We have fully moved to online ordering, just a click away at www.philmontcustom.com

Can I use two different designs on the same shirt?

No; if two-sided placement is desired, the same design and text will be used on both sides.

Can I put individual crew member names on their respective shirt?

No; text must be the same for each group of 6 shirts.

Do the tees run big?

Most find that our shirts fit true. For sizing information please refer to our sizing charts online.

Can I use a promotional code on my custom order?

Promo codes and special offers do not apply to custom orders.

Will the large design stick to my body when I sweat?

No; our tees undergo a sublimation ink printing process. During this process the ink becomes part of the fabric and still wicks moisture away. Silk screening however would have a plastic feel and stick to your body when you sweat.

Are the performance caps ponytail friendly?

Yes! They have a strap with a half-moon opening through which a ponytail will fit through.

How much will shipping cost me?

All orders will be charged \$25 for shipping, no matter how big or small. AK, HI, PR and International orders: pick-up in store only.

Can I pick up my order at Philmont?

Yes; please select in store pick up while completing the online checkout process. Please note, orders picked up in the Tooth of Time Traders will still be charged \$25 for shipping as the shirts are not printed at Philmont. Upon arrival to Philmont, please bring a copy of your order confirmation to the Tooth of Time Traders to pick-up your order.

Can I order shirts for my Autumn Adventure or Winter Adventure?

You sure can! Give us a call and we'll get you squared away!

Can I return, refund, or exchange custom items?

Due to customization of the items, we are unable to fulfill such requests.

What if I miss the deadline?

Please call to inquire about rush ordering (575) 376-2281 x1387